



Discrimination is Against the Law

Hospice of Redmond complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Hospice of Redmond does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Hospice of Redmond:

Provides people with disabilities with reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact **Jane McGuire, Civil Rights Coordinator.**

If you believe that Hospice of Redmond has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with: Executive Director, Civil Rights Coordinator, or Compliance Coordinator at 732 SW 23rd St Redmond, Oregon 97756.
Phone (541)548-7483 Fax (541)541-548-1507.

You can file a grievance in person or by mail or fax. If you need help filing a grievance, Jane McGuire, Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at
<https://www.hospiceofredmond.org> .